

WEB ORDER CENTER: USER GUIDE

MOMENTIVE[®]
TECHNOLOGIES



WOC MEMBER LOG IN

https://woc.momentivetech.com



Member Login

You are required to enter your Username and Password to Sign In

Username

USR1234|

Password

.....

Submit

[Forgot Password](#)

Forgot Password? Click Here

Don't have an account? [Register now](#)

Change Preferred Language Here

[English](#) | [Chinese](#) | [German](#) | [Japanese](#)



DASHBOARD



Current Sold-to:

Sales Organization: QUS1 - Quartz

Change Preferred Language Here



Welcome



Dashboard | Order | Products | Pricing | Status | Downloads | My Account | Financials

Dashboard

Change the range of recent orders that appear on dashboard and click update

Past Due Amount: 0.00

Recent Order Status

Days for recent orders

365 days

Update

Showing 1 to 10 of 22 entries

Order Line Number	P.O. Number	Product	Requested	Estimated Delivery	Status
5699781-60		214A2 3X5-135 G2	07-26-2021	0000-00-00 0.0	not shipped



PLACE ORDER

- Dashboard
- Order
- Products
- Pricing
- Status
- Downloads
- My Account

Dashboard > SiteMap Place an Order

Place an Order



Enter a P.O. or Order Reference *

Please enter your Product Order Number or Order Reference to Set up a order:

Enter Here

Select Delivery Method

- Deliver complete order lines
- Deliver complete order
- Deliver partial order lines

Requested Delivery Date *

Enter Here



Select Shipping Method

- Ship by Air
- Ship by Sea
- Pick Up
- Ship by Ground

Select Incoterms

PPD Mentor, OH

Select Delivery Location

- MT Customer 1234 SWS Drive Mentor , Ohio

Select Complete/ Partial delivery preference

Select Delivery Date

If you require Non Standard Incoterms/ shipping method please contact your Inside Sales Representative for Assistance

Next

PLACE ORDER

Products Listing

Available Inventory

Min Order Quantity and Pack Quantity (*If you wish to place an order for below the MOQ please contact your ISR for assistance)

Showing 1 to 10 of 2,743 entries

Products	Product Number	Customer Part Number	Available Quantity	Min./Multiple Order Qty	Quantity/ Units	Lbs	Kgs	
021 13X15-1539 OP	2103221		0.0EA	864.000/96.000	<input type="text"/> EA			
021 34X38-1100 UE	146211		190.0EA	1.000/1.000	<input type="text"/> EA			22-07-2021
124 1000MM OFFSET H-CUT OP1	126140		0.0KG	2996.400/6600.000	<input type="text"/> KG			22-07-2021
124 11.5IN+ HORZ CUT FULL	105366		0.0KG	1498.200/3300.000	<input type="text"/> KG			22-07-2021
124 11.5IN+ HORZ CUT FULL OP1	126970		0.0KG	1498.200/3300.000	<input type="text"/> KG			22-07-2021
124 11IN HORZ CUT FULL	2103567		0.0KG	1498.200/3300.000	<input type="text"/> KG			22-07-2021
124 11IN HORZ CUT HALF	2103749		0.0KG	749.100/1650.000	<input type="text"/> KG			22-07-2021

Enter Quantity you wish to order here

Product has been added successfully

Select your requested delivery date and click the Green + sign to add to your cart. Once the product has been added you will see the above message



PLACE ORDER

Place an Order



Click Edit if you wish to change the order

Order Information	
P.O. Number	test
Customer	MT Customer
Payer	
Payment Terms	Net 30 Days
Incoterms	PPD
Delivery Location	Mentor, Ohio
Delivery Method	Deliver complete order
Shipping Method	

Edit

Products in the order						
Products	QTY/Units	Lbs	Kgs	Delivery Date	Action	
021 13X15-1539 OP	1	0	0	22-07-2021		

Delete All

Order Selected Products

Click Here if you wish to delete this item from your shopping cart

Review all Information for accuracy and click Order Selected Products

PLACE ORDER

Edit Quantity and Date

Quantity/Units: 864

Lbs: 0

Kgs: 0

Date: 22-07-2021

Buttons: Cancel, Save

Background: Products in this order : 1
Total : 45446.40 USD
+ Add Product, Order Selected Products

including scale amount	Amount	Modify
Entered Qty 22-07-2021 ● Minimum Order Qty	To be confirmed 52.60 USD/ 1 EA	45446.40 USD

Click here to if you wish to modify the order (Quantity/ Requested Delivery Date)

PLACE ORDER

Quantity & Date Stipulations

+ Add Product

Order Selected Products

Showing 1 to 1 of 1 entries

Select	Products	Quantity/ Units	Lbs	Kgs	Select Available Quantity	Estimated Delivery Date	Price including scale amount	Amount	Modify
<input checked="" type="checkbox"/>	021 13X15-1539 OP	1EA 864EA	0	0	Entered Qty 22-07-2021 Ⓞ Minimum Order Qty	To be confirmed	52.60 USD/ 1 EA	45446.40 USD	 



- * Please note that for many of our products scale pricing applied.
- * The displayed value for your order is based on the applied scale price.
- * Proposed Delivery Date is subject to confirmation by Customer Service Representative.

Review Quantity and Pricing Information for Accuracy and Click Order Selected Products

PLACE ORDER

Add Delivery Notes:

Add Delivery Notes

Agree to MT Terms and Conditions

Agree

By Submitting this order you agree with our [General Terms & Conditions of Sale & Delivery](#) in their current applicable form which will be sent upon request. All deviating Standard Terms and Conditions of Purchase are here with explicitly excluded. Customer designated specific requirements will not be applicable unless they have been approved by the supplier in writing.

Requested Ordered

Showing 1 to 1 of 1 entries

Products	Requested				Ordered				Price	Amount
	Quantity/ Units	Lbs	Kgs	Delivery Date	Quantity/ Units	Lbs	Kgs	Delivery Date		
021 13X15-1539 OP	864EA	0	0	22-07-2021	864EA	0	0	To be confirmed	52.60 USD/ 1EA	45446.40 USD



Click Submit Order to Place your Order

Edit Order

Click Edit Order if you wish to go back to adjust the order

Total : 45446.40 USD

Submit Order

PLACE ORDER

Order Information			
Customer	MT Customer	Delivery Location	Mentor,Ohio
Payer		Delivery Method	Deliver complete order
Incoterms	PPD	Payment Terms	Net 30 Days
P.O. Number	test	Shipping Method	

MT Sales Order Number

Click here to go back to main screen to place another order

Click here to save order template for quick order placement next time you order.

Click here to Print the order acknowledgement

Thank you for your order. Your order number is **0010000509**
You can save time by saving your orders as template for reuse.

Requested Ordered

Place Another Order

Save as Order Template

Print

Showing 1 to 1 of 1 entries

End User	Products	Requested				Ordered				Price	Amount
		Quantity/ Units	Lbs	Kgs	Delivery Date	Quantity/ Units	Lbs	Kgs	Delivery Date		
Hollister Victor	021 13X15-1539 OP	864EA	0	0	22-07-2021	864EA	0	0	To be confirmed	52.60 USD/ 1EA	45446.40 USD

ORDER TEMPLATE

For Frequent Orders of the same item, set up a template for faster order placement!

Save as order template

Template Name

Cancel Save

Place Another Order Save as Order Template Print

Requested Ordered

PRODUCT INFORMATION

Dashboard Order Products Pricing Status Downloads My Account

Dashboard > SiteMap

Product Information

Download all parts to a spreadsheet

Smart Search for items by entering IDxOD or product number or by Customer part number

Create Spreadsheet

Search Products:

The search results comprise of the result set that satisfy ANY of the condition given and NOT ALL the conditions.

Product Name 270x280

Product Number Enter Here

Customer Part Number Enter Here

Search

Show All

Product Information

Products List

Create Spreadsheet

Product Listing

Search Products:

The search results comprise of the result set that satisfy ANY of the condition given and NOT ALL the conditions.

Product Name 270x280

Product Number Enter Here

Customer Part Number Enter Here

Search

Show All

Product Listing

Showing 1 to 10 of 25 entries

Product	Product Number	Customer Part Number -Edit (Save your part number.)	Min./Multiple Order Qty.	Estimated Lead Time (Ex Works) *	Base Price	Click to Order
214LD 270X280-1000	2100123		1.000 EA/1.000	Contact CSR	USD/ 1EA	

TECHNOLOGIES

- When searching for an item, do NOT use * in the search criteria
- Put no spaces between the Product name

REVIEW PRODUCT TOLERANCES AND SPECIFICATIONS

Product Listing

Showing 1 to 10 of 25 entries

Product

[214LD 270X280-1000](#)

Click on the Blue Item description to view material characteristics

Product Information

Products List

Search Products:

Product Name

Product Listing

Showing 1 to 10 of 25 entries

Product

Product Number

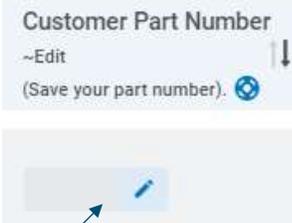
[214LD 270X280-1000](#)

2100123

Characteristics of Material: 214LD 270X280-1000

Character Description	Character Value
LD Outside Diameter	280
LD OD Tolerance -	2
LD OD Tolerance +	2
LD Inside Diameter	270
LD ID Tolerance -	0
LD ID Tolerance +	0
LD Wall	5
LD Wall Tolerance -	1
LD Wall Tolerance +	1
LD Bow Length	305
LD Length	1000

CREATE YOUR OWN CUSTOMER PART NUMBER



Create your own Customer material information record - cross reference. Please note that these will need to be approved by an MT Associate but will then be available within 24 hours

Product Information

Products List

Search Products: The search results comprise of the result set that satisfy ANY of the conditions

Product Name Product Number Customer Part Number

Product Listing

Showing 1 to 10 of 25 entries

Product	Product Number	Product Description
214LD 270X280-1000	2100123	
214LD 270X280-1029	142869	1 000 FA / 1 000 Contact CSR

No changes have been made. Updating of part number is pending approval

CHECK AVAILABILITY

Product Information

Check Availability

Past Due Amount: 0.00

Recent Order Status

Days for recent orders 365 days Update

Dashboard > Products > Check Availability

Check Availability

Products List Advanced Search

Use the smart search functionality to find available inventory / MOQ/Pack Qty

Search Products: The search results comprise of the result set that satisfy ANY of the condition given and NOT ALL the conditions.

Product Name Product Number Customer Part Number Search Show All

- When searching for an item, do NOT use * in the search criteria
- Put no spaces between the Product name

Available Inventory/MOQ/Pack Qty. Please note that if you wish to place an order below the MOQ, please contact your ISR.

Add to your cart directly from this screen

Product Listing

Showing 1 to 10 of 25 entries

Product	Product Number	Customer Part Number	Available Quantity	Min. Order Qty./ Order Increment	Quantity Units	Lbs	Kgs	Delivery Date	Click to Order
214LDX 270X280-1219.20	128059		6.0EA	1.0/1.0	<input type="text"/> EA			18-07-2021	



ADVANCED SEARCH

Dashboard > Products > Check Availability

Check Availability

Products List **Advanced Search**

Search by various parameters:

Group Name

LD/SC Material Grade

LD/SC Inside Diameter

+/-

LD/SC Outside Diameter

+/-

LD/SC Wall

+/-

LD/SC Length

+/-

Search

Product Listing

Showing 1 to 10 of 25 entries

Product	Product Number	Customer Part Number	Available Quantity	Min. Order Qty./ Order Increment	Quantity Units	Lbs	Kgs	Delivery Date	Click to Order
214LDX 270X280-1219.20	128059		6.0EA	1.0/1.0	<input type="text"/> EA	<input type="text"/>	<input type="text"/>	18-07-2021	

Click here to add to cart

PRODUCT PRICING

Dashboard

Order

Products

Pricing

Status

Product Pricing

Price New Item

Download to spreadsheet

Download Current price

Search Products

The search results comprise of the result set that satisfy ANY of the conditions given and NOT ALL the conditions.

Product Name

Product Number

Customer Part Number

Search

Show All

Products Listing

Showing 1 to 10 of 2,775 entries

Products Product Number Customer Part Number Price From To Click to Order

[021 13X15-1539 OP](#)

2103221

52.60USD/ 1EA

01-01-2021

31-12-2025

[021 34X38-1100 UE](#)

146211

150.84USD/ 1EA

01-01-2021

31-12-2021

Click here to sort ascending/descending

MOMENTIVE[®]
TECHNOLOGIES



PRICE NEW ITEM

- Dashboard
- Order
- Products
- Pricing
- Status

Dashboard

Product Pricing

Price New Item

Uncheck here to price tight tolerance tubing

Group Name: LD tubing

Standard Tolerances:

Material Grade: 214-Standard

Logo: Yes

Calculations

Price: 1668.30/EA

Please read the disclaimer

Send Email Price Item

Price a new Item: plug in the dimensions of the new part you wish to price. Click disclaimer and click price item. A price will generate.

Dimensions

All DIMENSIONS IN MILLIMETERS

	Basic Size	Tolerances Min	Tolerances Max
Inside Diameter	270.00		
Outside Diameter	280		2.00
Wall	5.00		1.00
Length	1220	0.0	19.00
Ovality			2.80
Siding			0.75

Click Send Email to send a copy to your email address.



ORDER STATUS

- Dashboard
- Order
- Products
- Pricing
- Status

Dashboard > Order Status > Date

Order Status (Track Order By)

Date P.O. Number Order

Check Sample Order Status

Note: Historical data is limited to 90 days

View Orders

To be shipped

Shipped

Select

Request Delivery Date

Records Per Page

To be shipped

Shipped

Select

This field is required.

- Select
- Last week
- Last 2 weeks
- Last 3 weeks
- Last 30 days
- Last 60 days
- Last 90 days

Order Listing



CHECK STATUS : PO NUMBER/SALES ORDER NUMBER/CANCELLED OR SAMPLE ORDERS

Dashboard > Order Status > P.O. Number

Order Status (Track Order By)

Date **P.O. Number** Order Number

Enter upto 5 P.O. Numbers

1. Enter P.O. number here

4. Enter P.O. number here

Dashboard > Order Status > Check Sample Order Status

Order Status (Track Order By)

Date P.O. Number Order Number Cancelled Orders **Check Sample Order Status**

Track Sample Orders for Order Status

Order Number

Sales Order Number

Search

Show All

A variety of ways to search for order status: By PO Number/Order Number. Also search for cancelled orders and have visibility to sample orders! Click on each associated tab.

Dashboard > Order Status > Order Number

Order Status (Track Order By)

Date P.O. Number **Order Number**

Enter upto 5 Order Numbers

1. Enter order number here

4. Enter order number here

Dashboard > Order Status > Cancelled Orders

Order Status (Track Order By)

Date P.O. Number Order Number **Cancelled Orders** Check Sample Order Status

Note: Historical data is limited to 90 days

Cancelled Orders

View cancelled orders placed since : Select

OR

Select Date Enter Here

Search

© 2021 Momentive Performance Materials Quartz, Inc. | Legal | Privacy | General Terms & Conditions of Sale & Delivery

Search

OMENTIVE[®]
TECHNOLOGIES



DOWNLOAD DOCUMENTS

Downloads ▾

My Account ▾

Download Documents

Download Loss Damage Form

Dashboard > Download Documents

Download Documents

Technical Documents

COMING SOON!

Safety Data Sheets (SDS)

Enter Product Number:

Search

Data Sheets

Enter Product Name:

COMING SOON!

Search

Certificate of Analysis (Certs)

COMING SOON!

Enter Batch Number:

Invoices, Credit or Debit Memo

Enter Invoice or Memo Number

Search

All Documents (except SDS and Data sheets)

Caution! Download all documents will take an extended time

Sales Order Number P.O.Number

Enter Here

Search

Self Serve Document Portal.
Simply enter Sales order
number or PO number to
retrieve associated
documents

Documents found

Showing 1 to 3 of 3 entries

P.O.Number	Sales Order Number	Document Type	Document Information	Document Date
tubing	0010000319	Packing List	0080000252-000010/	01-06-2021
tubing	0010000319	Certificate of Analysis	0080000252-900001/214 23X26-1250 SEMI	01-06-2021
tubing	0010000319	Invoice	0090000192-000000/	01-06-2021

Click to print

FINANCIALS

Financials

Dashboard Order Products Pricing Status User Management Downloads My Account

Financials

Financials Information

Past Due Amount: 90817.89 USD

Billing Summary

Click here to print copy of invoice

Click here to download into spreadsheet

Click here to show only past dues

Show Past Dues

Email

Create Spreadsheet

Showing 1 to 4 of 4 entries

Email	Documents	Document Date	PO	Order Number	Payment Terms	Due Date	Total Amount	Amount Due
<input type="checkbox"/>	Invoice 90000062	11-05-2021	text test form mapping HEADER	10000149	15 days 2% 30 days net	10-06-2021	1099.25 USD	1099.25 USD
<input type="checkbox"/>	Invoice 90000041	09-05-2021	no credit return	10000100	15 days 2% 30 days net	09-06-2021	2243.00 USD	2243.00 USD
<input type="checkbox"/>	Invoice 90000202	02-06-2021	tubing	10000326	15 days 2% 30 days net	02-07-2021	92060.00 USD	92060.00 USD
<input type="checkbox"/>	Invoice 90000192	01-06-2021	tubing	10000319	15 days 2% 30 days net	01-07-2021	2301.50 USD	2301.50 USD

Click here to email a copy

<< < 1 > >>



DOWNLOAD LOSS DAMAGE FORM

Downloads ▾

My Account ▾

Download Documents

Download Loss Damage Form

Please download the Loss/Damage Form and fill out and return to your ISR for any breakage claims to help facilitate the return/credit process

MOMENTIVE[®]
TECHNOLOGIES

LOSS/DAMAGE FORM

TITLE & NAME OF PERSON FILLING OUT FORM _____

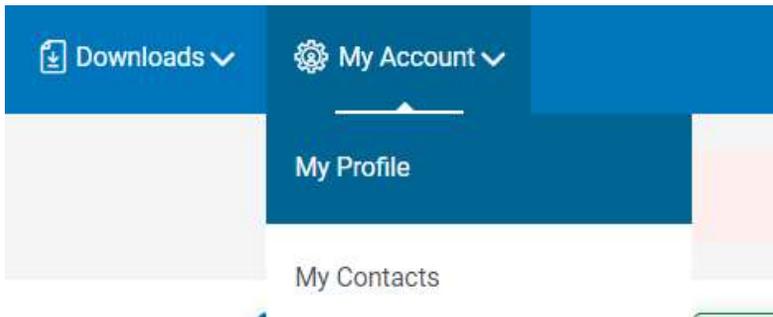
CUSTOMER _____ CUSTOMER CONTACT NAME _____

PHONE _____ EMAIL _____

ADDRESS _____

MOMENTIVE DELIVERY # _____

MY PROFILE



My Profile

- Profile**
- Change Password
- Change Email Address
- Change Security Question

Change preferred settings here such as Language/Date Format/Figure Format and Default days for recent orders

Customer Center Profile [Edit](#)

Language	English
Date Format	DD-MM-YYYY
Figure Format	BLANKDOT
Days for Recent Order	14 days

Order Status Report Profile (OSR)
Click on Edit button to Subscribe for this report

Status Report Profile (ASR)
Click on Edit button to Subscribe for this report

MY PROFILE – SUBSCRIBE TO REPORTS FEATURE

My Profile

Profile

Customer Center Profile

Language: English

Date Format: dd-MM-yyyy

Figure Format: 1111.00

Days for Recent Order: 14

Order Status Report Profile (OSR) **Subscribe**

OSR Email Frequency

Daily (Monday to Friday)

Weekly Monday

Monthly on the Day 00

OSR Email Recipients

You can enter up to 5 recipients for the OSR. Separate multiple email address with commas. Example: a@momentivetech.com, b@momentivetech.com, c@momentivetech.com, d@momentivetech.com, e@momentivetech.com

Status Report Profile (ASR) **Subscribe**

ASR Email Frequency (Enter the day of the month(s) your wish to receive you ASR)

January February March April

>> > < <<

On The Day

ASR Email Recipients

You can enter up to 5 recipients for the ASR. Separate multiple email address with commas. Example: a@momentivetech.com, b@momentivetech.com, c@momentivetech.com, d@momentivetech.com, e@momentivetech.com

Order Status Report Profile (OSR)
Click on Edit button to Subscribe for this report

Status Report Profile (ASR)
Click on Edit button to Subscribe for this report

Cancel **Update**

Click here to subscribe to an open order status report. Select Frequency of the report and up to 5 recipients!

Click here to subscribe to an Account status report. Select Frequency of the report and up to 5 recipients!

MY PROFILE: CHANGE PASSWORD

Change your password here!

My Profile

Profile **Change Password** Change Email Address Change Security Question

Change Password

Current Password	<input type="password" value="Current Password"/>
New Password	<input type="password" value="New Password"/>
Confirm Password	<input type="password" value="Confirm Password"/>

Change Password Rules

- The password must be at least 8 character long.
- The Password must contain at least
 - One Alphabet (a-z A-Z)
 - One Numeric character (0-9)
 - One Special character from this set !@?%^&<>_-\$
- The password should not contain the user's account name or parts of the user's full name that exceeds 2 consecutive characters
- New password must match with confirm password
- New password should not match with Current Password

MY PROFILE : CHANGE EMAIL ADDRESS

Dashboard > My Account > My Profile

My Profile

[Profile](#) [Change Password](#) [Change Email Address](#) [Change Security Question](#)

Change Email Address

Current Email Address

New Email Address

Confirm Email Address

Change your Email Address here!

MY PROFILE : SET UP SECURITY QUESTIONS

Dashboard > My Account > My Profile

My Profile

Profile Change Password Change Email Address Change Security Question

Set up Security Questions Here!

New Security Questions

What was your childhood nickname? ▾

Enter Here

What was your childhood nickname? ▾

Enter Here

What was your childhood nickname? ▾

Enter Here

Cancel

Update

Existing Security Questions

- In what city or town was your first job? CLE
- What is your pets name? RED
- What is your favorite animal? RED

MY CONTACT

Send an email to Your Sales Contacts:

Dashboard > My Account > My Contact

My Contact

Information

From	Hollister Victor	Email	hollister.victor@momentivetech.com
------	------------------	-------	------------------------------------

Subject:

To	CC	Contact	Role	Phone	Email
<input type="checkbox"/>	<input type="checkbox"/>	Stewart Severance	MomentiveCustService	408-436-6221	stewart.severance@momentivetech.com
<input type="checkbox"/>	<input type="checkbox"/>	Hollister Victor	MomentiveField Sales		hollister.victor@momentivetech.com
<input type="checkbox"/>	<input type="checkbox"/>	Other			<input type="text"/>

You can add multiple email addresses. Example: xxx@momentivetech.com,vvv@momentivetech.com,yzzzz@momentivetech.com

Details of your request: